

## **Store Policies**

Written by Administrator

Saturday, 16 October 2010 19:09 - Last Updated Thursday, 18 November 2010 23:20

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### **Store Hours:**

Monday - Friday: 10am-5pm,

Saturday: 10am-3pm,

Sunday: By Appointment

### **Accepted Payment Methods:**

MASTERCARD, AMERICAN EXPRESS, ATM, VISA, CHECK, PURCHASE ORDER BY APPROVAL

### **Picking Up Your Items:**

You may pick up any and all items during our normal business hours. We will help you load your vehicle using the staff available at the time. We are not responsible for tie downs or the manner that the product is loaded into your vehicle.

### **Delivery:**

If desired we will deliver your furniture and properly place your furniture as desired. This is an extra service so please ask for a quote. If there are stair climbs or unshoveled walks ECT we will charge additional fees on site.

### **Cleaning of your furniture**

Our staff can steam clean your furniture, chairs and workstations before delivery and on site.

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Please contact us for your custom quote.

### **Installations:**

Our installers can install all types of furniture and workstations per your requirements. This service requires a special quote.

### **Returns:**

All sales for used and new furniture are final. Any new furniture ordered cannot be cancelled. You are required to view all furniture on site prior to delivery. We may at our option elect to repurchase any furniture you desire to return based on our purchasing formulas.

### **Selling Your Furniture:**

We are happy to visit your location to view and inventory your furniture. We will commit to you that we will make you an offer for your furniture based on its value and removal costs. If we purchase your furniture, our offer will be to remove all your excess furniture. We do not cherry pick you, we solve your excess furniture problem. If the value of the furniture and removal cost are in excess of the cost to remove, we will offer to remove it for a fee. We can save you on your furniture removal if you are purchasing your new furniture from us at the same time.